

Customers demand immediate service.
You can't conduct business if you can't service the calls.
Our sophisticated speech service enhances customer care.

We are the leading provider of interactive speech managed services...



Speak.Dev

We start by designing and building a smart speech application that can intelligently interact with your customers as they call into your business. Freeing up traditional call centre staff from tedious repetitive calls. Our speech system in run by our state-of-the-art Voice Recognition engine can recognise and speak in natural Australian accents. 90% of customers abandon traditional DTMF (press 1, press 2) whereas speech enabled applications achieve greater success. In addition, SmartSpeak designs the application to integrate with your existing business solutions so the service becomes real-time and interactive.

Improve your business with the latest interactive speech call center applications - Speak.Dev

Speak.Serv



Your speech application is then hosted in our NSOC (Network Speech Operation Centre). Incoming calls are directed to our enterprise class PABX and we handle, process and redirect the calls as per your speech application requirements. This service ensures system availability, performance and all necessary infrastructure and technology. If your speech application requires it, we can even update your core business systems via a secure private network.

Speak.Serv is 24x7 managed service designed to lower your entry costs into the enterprise interactive speech application market.

Enable your business immediately with the best interactive speech technology - Speak.Serv



Speak.Portal

To complement your speech application and hosted managed service, SmartSpeak provide a web based portal as your interface to the service.

Speak.Portal is gateway to SmartSpeak and ensures that you can check on your service 24 x 7 from anywhere in the world. As with any call center, its important to understand what is happening with your customers important calls. Speak.Portal ensures you have all the information you need.

The power of interactive speech applications is now ...

Sophisticated Speech Made Simple